



## MULTIPLE CONSENT AUTHORITY

| Service                                | Standard Consent Words                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Yes or No |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| All Services                           | <p>I (full name) _____</p> <p>Centrelink Reference Number (CRN): _____</p> <p>Date of Birth: _____</p> <p>Authorise: _____</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |           |
| Electronic Verification of Rent (EVoR) | <p><b><i>Bethanie Housing Ltd</i></b> to collect and use my current and future accommodation information and provide it to the Australian Government Services Australia (the Agency) for reassessment of my eligibility for Commonwealth Rent Assistance.</p> <p>I understand that:</p> <ul style="list-style-type: none"> <li>the information collected and used by <b><i>Bethanie Housing Ltd</i></b> and provided to the agency may include my Centrelink Customer Reference Number, family name, given name, date of birth, address, household rent, individual rent and relationship status.</li> <li>every time <b><i>Bethanie Housing Ltd</i></b> provides information to the agency, I will be advised in writing.</li> <li>I must contact the agency myself if: <ul style="list-style-type: none"> <li>I change my address</li> <li>my relationship status changes</li> <li>I start or stop sharing my accommodation with someone else</li> <li>I purchase or sell any real estate.</li> </ul> </li> <li>If I withdraw consent in relation to EVoR, I will be responsible for notifying the agency of all future changes to my accommodation circumstances.</li> </ul> | Yes or No |
| Centrepay                              | <p>I give permission for <b><i>Bethanie Housing Ltd</i></b>:</p> <ul style="list-style-type: none"> <li>to disclose my information to Services Australia (the Agency) for the purposes of checking my account, billing or reference number, and amount I want to pay, and reconciling my payment Deduction details</li> <li>to give Services Australia (the Agency) my correct account, billing or reference number if required; and</li> <li>to change my rental deduction from time to time to ensure my housing payments are met, not including arrears payments unless I provide new authorisation to do so.</li> </ul> <p>I understand that:</p> <ul style="list-style-type: none"> <li>I can change or cancel my Deduction at any time and further information about Centrepay can be found online at <b>servicesaustralia.gov.au/Centrepay.....</b>, and</li> <li>If I fall behind in my rent <b><i>Bethanie Housing Ltd</i></b> cannot increase my Centrepay deduction to catch-up until I provide new authorisation.</li> </ul>                                                                                                                                        | Yes or No |



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|-------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|
| <p>Centrelink Confirmation eServices—<br/>Income Confirmation</p> | <ul style="list-style-type: none"> <li>• <b>Bethanie Housing Ltd</b> to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service.</li> <li>• the Australian Government Services Australia (the Agency) to provide the results of that enquiry to <b>Bethanie Housing Ltd</b>.</li> </ul> <p>I understand:</p> <ul style="list-style-type: none"> <li>• the Agency will disclose personal information to <b>Bethanie Housing Ltd</b> including my <i>name, address, concession card status, payment type, payment status, one off payment, income, assets, deductions, shared care arrangements and partner status</i> to confirm my eligibility for <i>relevant concession, rebate or service</i>.</li> <li>• I can get proof of my circumstances/details from the Agency and provide it to <b>Bethanie Housing Ltd</b> so that my eligibility for <i>relevant concession, rebate or service</i> can be determined.</li> <li>• if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession, rebate or service provided by <b>Bethanie Housing Ltd</b>.</li> </ul> | <p>Yes<br/>or No</p> |
| <p>All services</p>                                               | <p>I understand that:</p> <ul style="list-style-type: none"> <li>• this consent, once signed, is effective for the service/s indicated, and only for the period that I am a Customer of <b>Bethanie Housing Ltd</b>.</li> <li>• consent is ongoing, but may be withdrawn by me, at any time, by giving notice to <b>Bethanie Housing Ltd</b> or by contacting the Agency.</li> <li>• <b>Bethanie Housing Ltd</b> will maintain a record of my consent.</li> </ul> <p>For more information visit <a href="https://servicesaustralia.gov.au/Centrepay">servicesaustralia.gov.au/Centrepay</a></p> <p>Tenant/s<br/>Signature: _____</p> <p>Date: _____</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                      |