

## Bethanie on the Park - Trial Stay

### Terms & Conditions

Please ensure you read the information below to ensure your stay is enjoyable.

All bookings are accepted on the basis that you have read, understood and agree to abide, and be **bound** by, the following Terms and Conditions:

- The “Trial Stay” is only available for qualified applicants over the age of 55+ who enter into a Short Term Agreement for their stay at Apartment 91 at Bethanie on The Park.
- The trial stay entitles the applicants to stay in the apartment for up to 5 days.
- The trial stay is subject to a non-refundable payment of \$250.00 If an Applicant decides to purchase a Serviced Apartment, after the duration of their stay, then the fee will be allocated towards the Lease Preparation Fee.
- The applicants are required to undertake a face to face meeting with the Village Manager prior to signing the Short Term Agreement.
- Keys/Access swipes will only be issued once you have agreed to the Terms and Conditions, entered into the Short Term Agreement and paid the \$250.00 non-refundable booking fee.
- Emergency contact details need to be completed prior to the stay.
- The Trial Stay is not redeemable for cash or transferable.
- Bethanie reserves the right to withdraw the trial offer at any time.
- The offer cannot be used in conjunction with any other offers.
- The Trial Stay is only available for reservations by Bethanie sales agents.
- Bethanie contact details are available at [www.bethanie.com.au](http://www.bethanie.com.au) or by calling 131 151.

### CHECK IN & CHECK OUT

Monday (10am) to Friday (2pm)

### CANCELLATIONS

All monies paid are non-refundable and non-transferable. If there is an extreme circumstance as to why you need to cancel, a refund may be considered at the discretion of the village owner.

### BOOKING PAYMENTS

All bookings must be paid in full prior to keys being given. If you choose to vacate the property prior to your check out date, all funds paid will be non-refundable.

The client also agrees to be liable for any outstanding balances ie extra purchases for guests in the dining room.



### **KEYS/REMOTE CONTROLS**

Upon check in Photo ID is required before keys and remote controls will be issued to you. All guests are responsible for the safekeeping of accommodation keys and remote controls and a fees will apply if a replacement key is required. All keys/remote controls are to be returned at the end of the stay/check out.

### **NUMBER OF OCCUPANTS**

Accommodation must only be used for occupation of the named persons on the trial stay agreement form. No functions or parties may be conducted at the property under any circumstances. Exceeding the stated number of guests will result in a termination of booking and you being required to vacate the property immediately. If complaints are received and you are found not to have been respectful of neighbours you will be required to vacate the premises with no further notice. A copy of the village rules will be provided.

### **CLEANING**

We will clean the apartment upon departure free of charge - reasonable use is expected but if upon inspection by the Village Owner finds the apartment in an unreasonable condition you may be liable for the cost of cleaning at \$40.00 per hour. This will be billed to you by way of a paper invoice with a 14 day payment terms.

### **PARKING**

A covered secure parking bay will be provided for the duration of the stay.

### **LINEN**

We will provide all linen for 2 bedrooms and towels for 2 bathrooms.

### **PETS**

No pets are to be allowed during the trial stay.

### **DAMAGE**

Whilst you are in occupation, you are fully responsible for all breakages and damage caused to the property, its furniture fittings, or any consequent loss suffered by the village owner. Any such breakages, damage or loss must be reported IMMEDIATELY to the Village Manager and either replaced to the satisfaction of the manager, or paid for by you prior to departure. Failure to comply with this condition will result in such costs being billed to yourself.

### **SMOKING INSIDE PREMISES**

There is no smoking policy, inside the apartments. If there is evidence of such including a smoke odour you will be billed for a fee of \$200.00 to cover the cleaning of curtains, carpets and air-conditioning sterilization.



**REPAIRS**

You must agree to permit all repair and/or service personnel to enter the property for the purposes of conducting any repair, service or maintenance deemed necessary by the village owner.

**PERSONAL PROPERTY**

Please remember to take your personal property and belongings with you upon your departure as the village owner accepts no responsibility whatsoever for any such items left behind. Where there are security doors you are advised to lock up when you are not in occupation.

**FIRE ALARM CALL OUTS**

Please be aware that our apartments and buildings are fitted with extremely sensitive smoke alarms.

Please ensure that all windows are open if cooking and there is sufficient ventilation.

**AFTER HOURS ASSISTANCE**

In the event of an emergency, please press your emergency pendant or alarm. For urgent after hours assistance please call 0409 103 900